



A LETTER TO OUR CUSTOMERS

Together, we are facing a truly unprecedented situation. The global coronavirus pandemic is affecting all of our families, our businesses, our communities and our way of life. We wanted to reach out and update you on how we're approaching the situation at Secure Title Latin America,

First and foremost, our hearts go out to anyone who has been impacted by the virus, directly or indirectly. Our thoughts are especially with those who are sick and to whom we wish a speedy and full recovery.

Second, at STLA, we're focused on the health and safety of our people, their families and communities. All of our employees have been strongly encouraged to work from home. With our highly distributed workforce, and using technology tools available today, this transition has been relatively smooth and we continue to deliver the highest levels of performance, availability and security. We're asking our team to work with you through digital channels even more than ever. To that end, we are currently deploying DocuSign and it will be available within a matter of days throughout our regional offices.

Third, even as we deal with this pandemic, we remain laser-focused on your success. While we are all in uncharted territory, we experienced a similar titanic crisis in 2008. Our company has thrived for more than two decades because our core values carry us: integrity, ethics, customer service, trust and "doing the right thing".

We will weather this TOGETHER and come through it stronger than ever.

Sincerely,

All of us at Secure Title